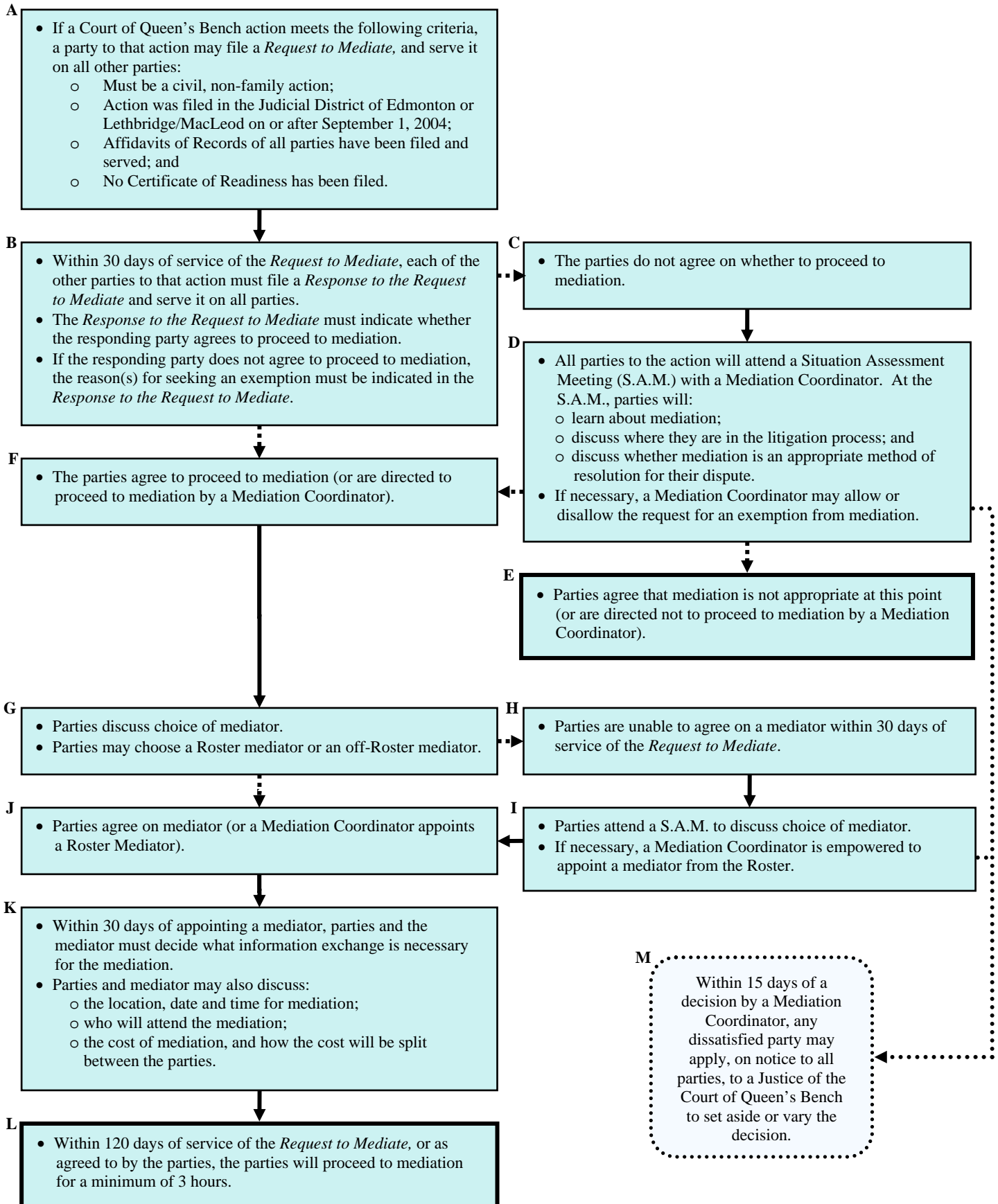


Civil Mediation Program – Court of Queen’s Bench of Alberta

MEDIATION PROCESS PURSUANT TO CIVIL PRACTICE NOTE NO. 11



Note: Parties may schedule a S.A.M. with a Mediation Coordinator at any point during this process in order to learn more about the Civil Mediation Program, interest-based mediation, and other forms of dispute resolution. S.A.M.s are held at no cost to the parties.